



NEIGHBOURHOOD RESPONSE TEAM PILOT PROGRAM REPORT

NOVEMBER 2025-MARCH 2026



PREPARED BY:
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NEIGHBOURHOOD
RESPONSE TEAM
**(NRT) PILOT
PROGRAM**

COMMUNITY NEED

Our NRT Project was inspired by a similar program in Peterborough, ON. Recognizing that traditional emergency systems are often overextended, our outreach team provides a specialized, non-emergency response that addresses street-level challenges through a lens of harm reduction and de-escalation. By proactively engaging with vulnerable residents and acting as a dedicated resource for citizens and business owners, the program fosters a safer, more cohesive downtown environment—ensuring that community safety is achieved through compassionate interventions as neighbours focused upon connection and respect.

OPPORTUNITY PRESENTED

After



STRATEGIES

SAFETY

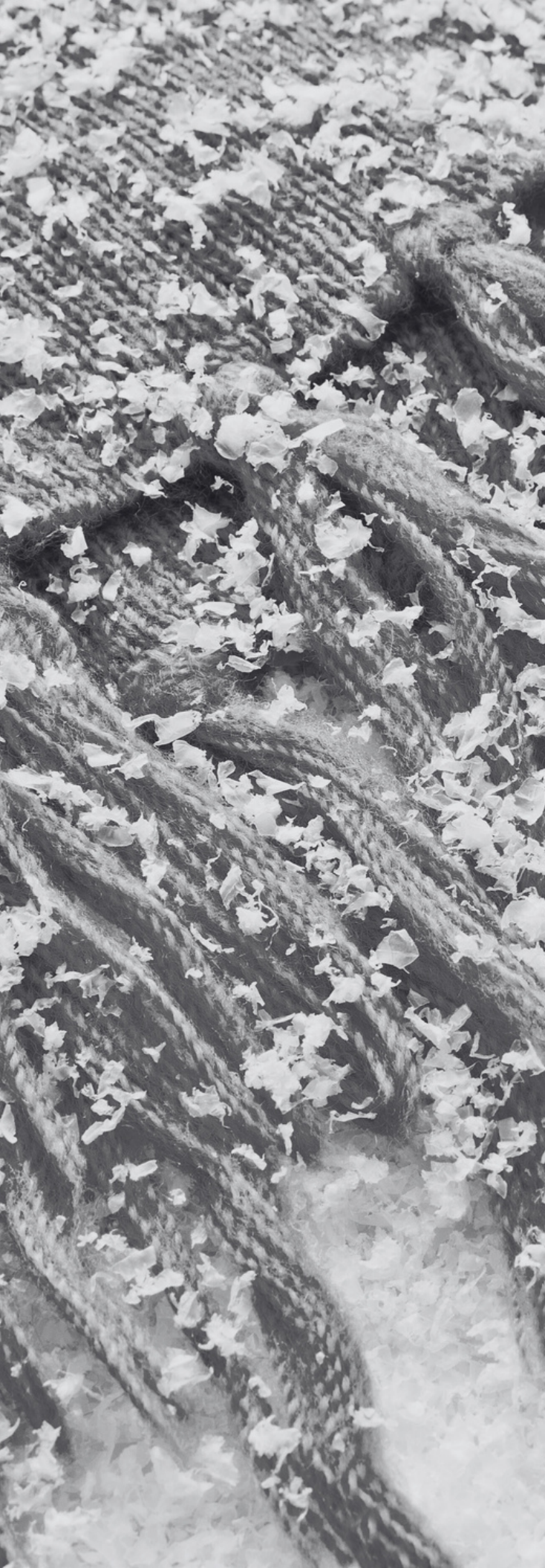
- Winter Gear
- NRT Cell Phone
- MOU with Police & MHRT
- On-Call Manager Rotation
- Consulting with SOS Team
- Program Adaptability
- Harm Reduction Supplies
- Plans for Extreme Weather
- UMAB Training to De-escalate
- E-Bikes for Transit

OPERATIONS

- Hiring 4 NRT Outreach Staff
- Two Staff Lines w/Rotating Shifts
- Shift Start and End Plans/Debrief
- Access to On-Site Laundry & Dryer for Winter Gear
- Training Staff (2 weeks)
- On-Call Managerial Support
- Phone & App for Referrals & Tracking
- Continual Program Adjustments

COMMUNITY INPUT

Active community engagement and input is central to our work, as we often fill the gaps in services. We felt particularly for this project, that engagement was essential in its success. This included engaging staff and partnering agencies' frontline responders in collaborative discussions to ensure a comprehensive understanding of community needs, and anticipate solutions for potential barriers. Businesses also connected nearly daily for support with patrons and community engagement.



AT A GLANCE:

NEIGHBOURHOOD RESONSE TEAM PILOT PROGRAM OVERVIEW

The NRT Program is a harm reduction-led outreach initiative dedicated to supporting citizens in our downtown core. By delivering proactive, trauma-informed care on the street, the team provides a critical non-emergency alternative for downtown businesses while streamlining referrals to essential health and housing agencies. The pilot focuses on fostering a safer, more inclusive downtown environment by addressing the complex needs of marginalized residents through dignity-first engagement and coordinated system navigation

Our NRT Program emphasized harm reduction, connecting the community to services and resources aimed at minimizing risks associated with exposure and substance misuse.

The background is a black and white photograph of a wall covered in graffiti. The words "OPEN" and "GROUND" are visible in large, stylized letters. To the right, there is a blue rectangular graphic overlay with a white line-art illustration of a fish swimming in water with bubbles. The text "NOVEMBER 1 - MARCH 31" is written in white capital letters at the top of this blue area.

NOVEMBER 1 - MARCH 31

150

DAYS TO CREATE
COMMUNITY CHANGE

A large blue triangle points upwards from the bottom left corner of the page, partially overlapping the wall image and the bottom text.

1,639

PARTICIPANT &
COMMUNITY
INTERACTIONS

**WHO YOU
GONNA CALL?**

100

**DIRECT CALLS TO NRT
TEAM PHONELINE**

77

**THIRD-PARTY REFERRALS
FROM 211 OR OSPSS**



COMMUNITY IMPACT REPORT

1639

NRT INTERACTIONS AMONGST RIVER DISTRICT

AGENCIES - 721 SUPPORTS

O'SHARE - 337

SAFE N SOUND - 328

OTHERS - M'WIKWEDONG, CMHA, YMCA, GREY COUNTY
LEGAL CLINIC, SOS TEAM - 56

Agency Liaison, Phone Calls to Workers, Referrals, Supporting
Access to Food Supports, De-Escalation and Wellness Checks

BUSINESSES - 495 SUPPORTS

BANKS - 96

RIVERDISTRICT BUSINESSES - 367 (NO PHARMACIES/BANKS)

Community Education, Naloxone Kits, Support De-escalating
Customers, Wellness Checks

HEALTH CENTRES - 59

PHARMACIES - 20

OATC - 12

HOSPITAL, FAMILY HEALTH TEAM, PUBLIC HEALTH - 27

Support Accessing Medications, Walking to Appointments, Etc.

HOUSING - 38

MOTELS, ROOMING HOUSES, APARTMENTS, SHELTERS - 17

Finding Emergency Housing, Mental Health Supports, Check-Ins

STREET OUTREACH - 326

ALLEYS, BOARDWALKS, DOWNTOWN, PARKS - 326

SUPPORTS PROVIDED

2,226

NRT SUPPORTS PROVIDED AMONGST RIVER DISTRICT

MULTIPLE SERVICES WITHIN OUR 1,639 INTERACTIONS



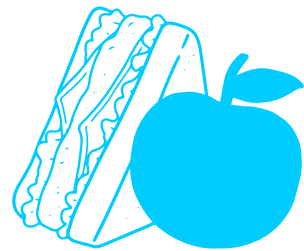
PHONE ACCESS

49



AGENCY LIAISON

111



FOOD SUPPORTS

70



NAVIGATE SNOW

9



HOUSING SUPPORT

13



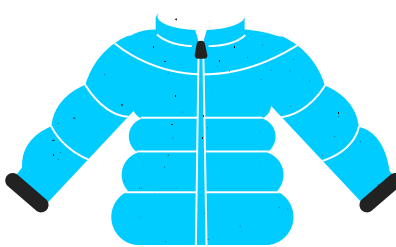
GENERAL NEEDS

25



WINTER BLANKETS

49



WINTER GEAR

191



COURT SUPPORT

11

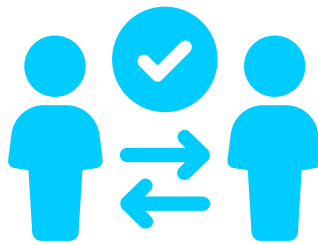
SUPPORTS PROVIDED

2,226 NRT SUPPORTS PROVIDED
AMONGST RIVER DISTRICT

MULTIPLE SERVICES WITHIN OUR 1,639 INTERACTIONS



SHARPS REMOVAL
23



AGENCY LIAISON
111



CLIENT SEARCHES
13



DE-ESCALATION
115



WELLNESS/HEALTH
840



HARM REDUCTION
651



POST-OD
3



HARM SUPPLIES
45



DEBRIS REMOVAL
60

CULTIVATING TRUST: 141 CONNECTIONS

NEIGHBOURHOOD RESPONSE TEAM'S MOST RECURRING PARTICIPANT

OUTREACH: 18 NOV - 65 DEC - 17 JAN - 22 FEB - 19 MAR

OVERNIGHT: 8 NOV - 9 DEC - 3 JAN - 13 FEB - 14 MAR

Our outreach team engaged 141 times with an individual facing complex mental health challenges. These interactions were more than just wellness checks; they were foundational to building a life-saving relationship.

During the warmer winter months, our NRT contact frequency was highest. This intentional "high-touch" strategy honored the individual's need for autonomy, providing support while respecting their preference for open spaces, away from crowded areas' stress. As temperatures fell and trust grew, these "friendly check-ins" and community-led wellness alerts eased a smooth transition to accessing our 24 Hour Warming Centre.

The data reveals a clear narrative: as weather conditions worsened, the street-side interactions lessened because the individual felt secure enough to move indoors. This initiative demonstrates that winter survival begins in summer; by respecting someone's need for space during struggles, we construct the bridge they eventually use to seek shelter.

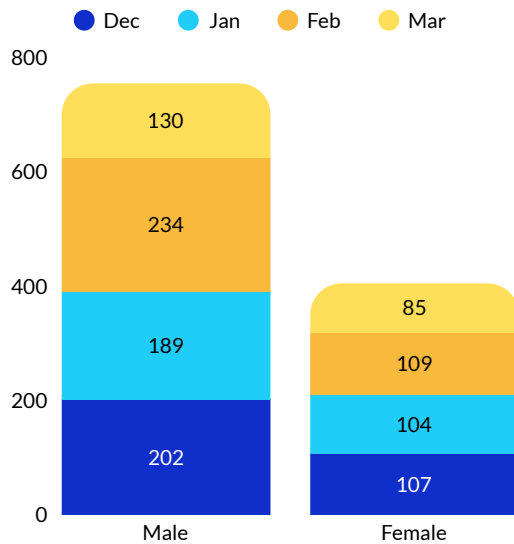


THE PATH INDOORS
IS A LONGER JOURNEY
THAN JUST OPENING A DOOR

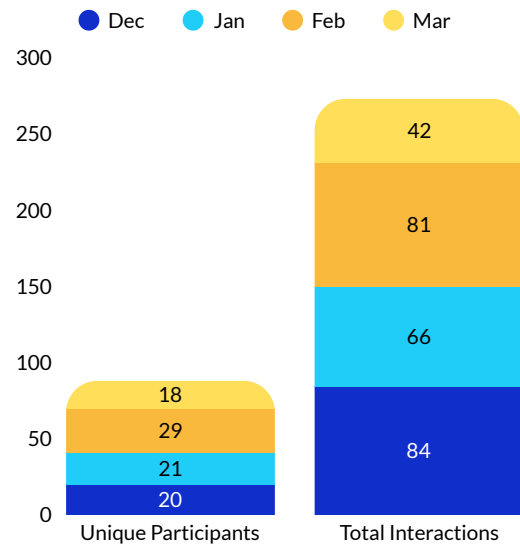
NRT TEAM MONTHLY COMPARISONS

PARTICIPANT DEMOGRAPHICS

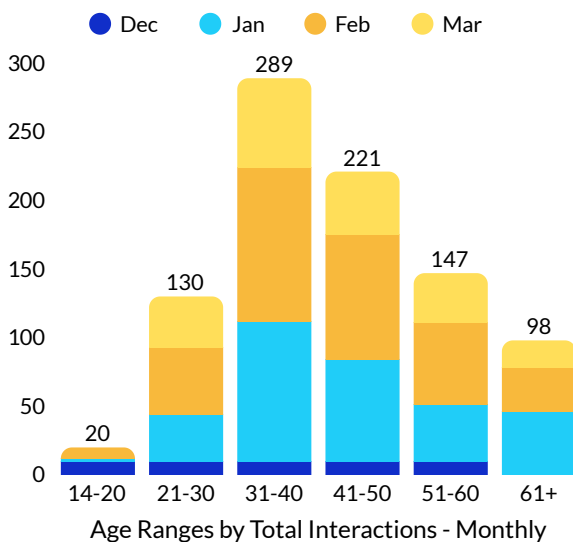
GENDER IDENTITY



INDIGENOUS

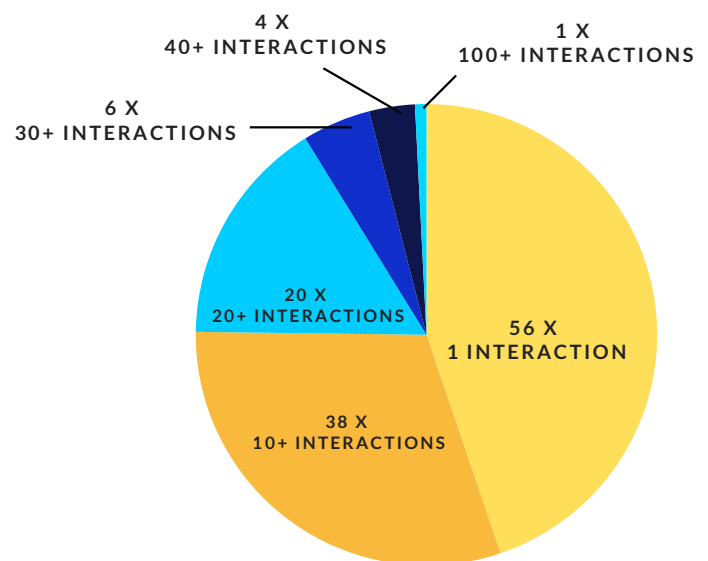


AGE RANGES



RECURRING INTERACTIONS

OF PARTICIPANTS X NUMBER OF INTERACTIONS



PLEASE NOTE: WITH THE QUICK CREATION OF THIS PILOT PROGRAM, OUR INITIAL MONTH OF NOVEMBER DID NOT HAVE THE OPPORTUNITY TO HAVE A DEVELOPED TRACKING APP FULLY FUNCTIONING AND IS NOT INCLUDED IN OUR MONTHLY DATA ACCORDINGLY.



SAFE N SOUND RESIDENTIAL
Safensoundgreybruce.ca

Month
DEC 2025

Neighbourhood Response Team

Encounters & Requests

394

Direct & Third Party Referrals

39

Unique Participants

74

Average Participant Age

31-40

Most Frequent Participant Interactions

65

Indigenous Participants

20

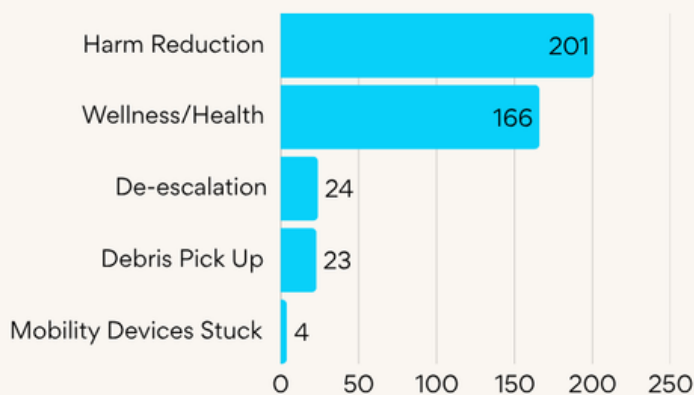
Interactions with Indigenous Participants

84

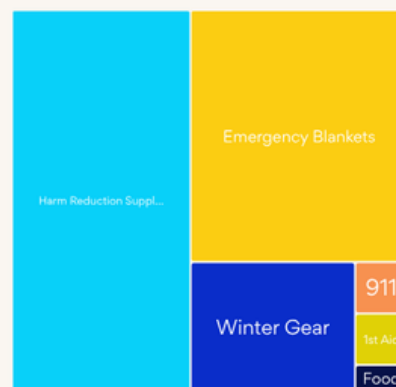
Participants with Dual Diagnosis/Physical Issues

100%

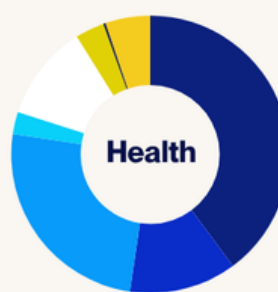
Primary Supports Provided



Provisions Provided



Male
53%
Female
47%
Trans/Non-Binary
0%



● Dual Diagnosis
● Concurrent Disorders
● Trimorbidity
● Mental Health
● Physical Health
● Mobility Device
● Dementia
● Unknown



SAFE N SOUND RESIDENTIAL
Safensoundgreybruce.ca

Month
JAN 2026

Neighbourhood Response Team

Encounters & Requests

333

Direct & Third Party Referrals

24

Unique Participants

90

Average Participant Age

31-40

Participants with 10-30 Monthly Interactions

6

Indigenous Participants

21

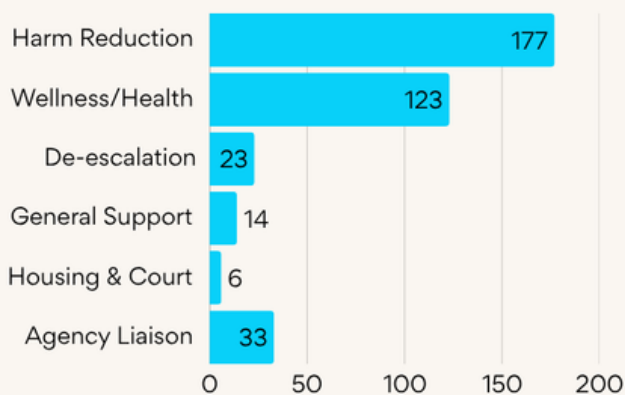
Interactions with Indigenous Participants

66

Indigenous Participants Navigating Co-Occurring Challenges

100%

Primary Supports Provided

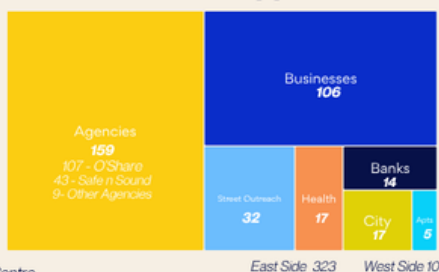


Provisions Provided

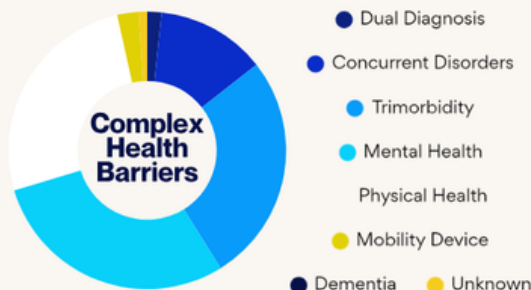


Locations Supported

City -
City Hall, Library,
Post Office
Apts -
Any Dwn Housing
Agencies -
Any Dwn Agencies
Health -
Health Facility
Health Business
ex. Pharmacy,
OATC, Wellness Centre



Complex Health Barriers





SAFE N SOUND RESIDENTIAL
Safensoundgreybruce.ca

Month
FEB 2026

Neighbourhood Response Team

Encounters & Requests

376

Direct & Third Party Referrals

39

Unique Participants

102

Average
Participant Age

31-40

Most Frequent
Participant
Interactions

22

Indigenous Participants

23

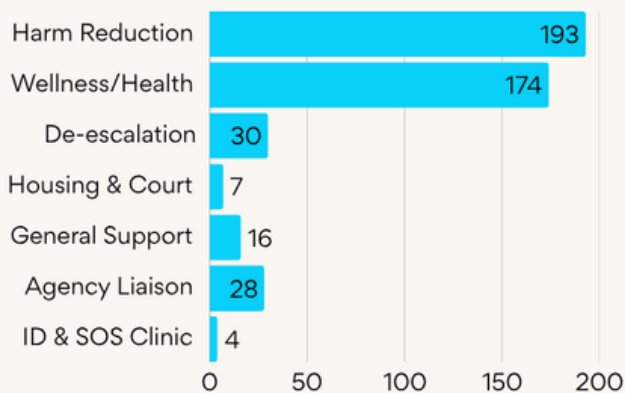
Interactions with
Indigenous
Participants

86

Participants with
Dual Diagnosis/
Physical Issues

100%

Primary Supports Provided



Provisions Provided

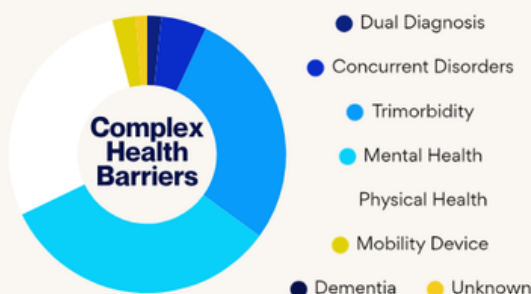


Locations Supported

City -
City Hall, Library,
Post Office
Apts -
Any Dwn Housing
Agencies -
Any Dwn Agencies
Health -
Health Facility
Health Business
ex. Pharmacy,
OATC, Wellness Centre



Complex Health Barriers





SAFE N SOUND RESIDENTIAL
Safensoundgreybruce.ca

Month
MAR 2026

Neighbourhood Response Team

Encounters & Requests

249

Direct & Third Party Referrals

38

Unique Participants

76

Average
Participant Age

31-40

Most Frequent
Participant
Interactions

19

Indigenous Participants

18

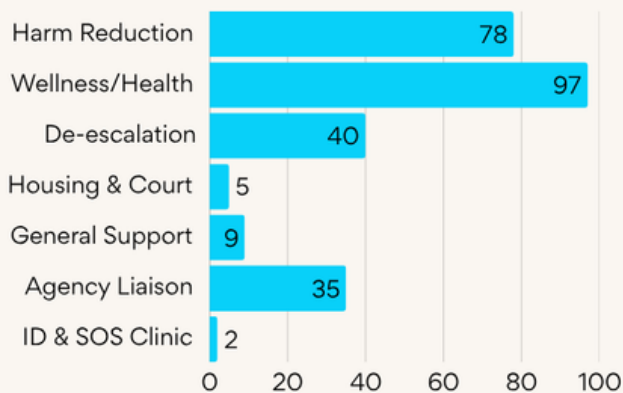
Interactions with
Indigenous
Participants

42

Participants with
Dual Diagnosis/
Physical Issues

100%

Primary Supports Provided



Provisions Provided

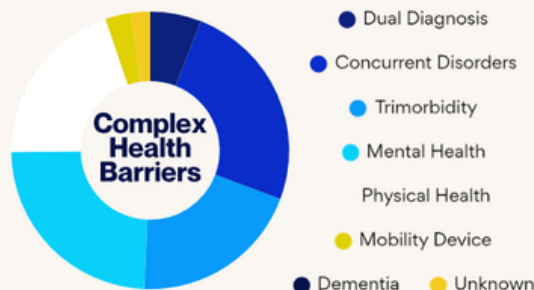


Locations Supported

City -
City Hall, Library,
Post Office
Apts -
Any Dwtm
Housing
Agencies -
Any Dwtm
Agencies
Health -
Health Facility
Health Business
ex. Pharmacy,
OATC, Wellness Centre



Complex Health Barriers





WINTER WEATHER AT A GLANCE:

EXTREME WEATHER AND ITS EFFECTS

This winter, our NRT Team dedicated over 150 days to supporting the River District community, offering daily assistance from 9 AM to 6 PM.

During extreme cold snaps with weather hitting -40°C, blizzards with wind speeds of 88km/h, our NRT Team collaborated with the community to shield citizens from exposure, while also providing businesses with comprehensive support for their patrons.

The City and Municipality faced many agencies and government closures, yet our dedicated Team worked through every extreme weather event for the safety of community.

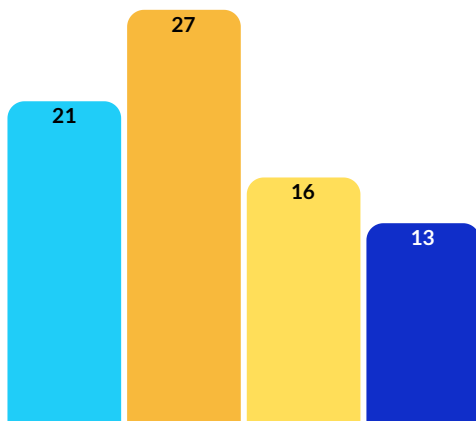
WEATHER AT A GLANCE

MONTHLY COMPARISONS

NOV 1 2025 - MARCH 31 2026

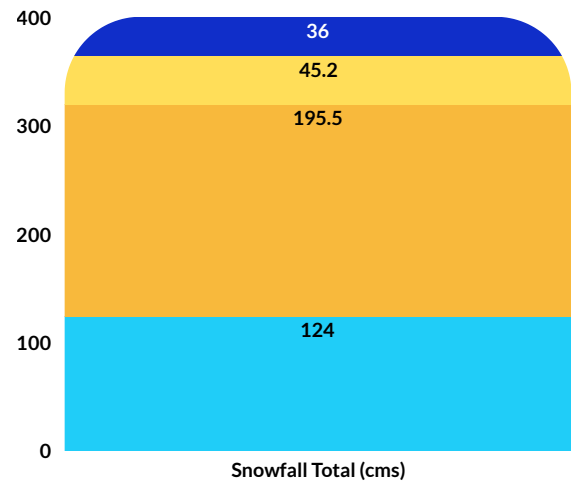
MONTHLY # OF DAYS WITH SNOW FALL

● Nov ● Dec ● Jan ● Feb ● Mar



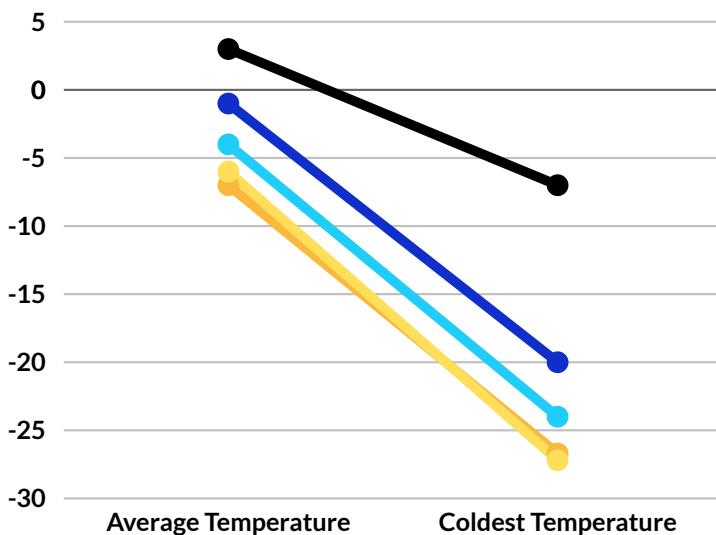
MONTHLY SNOW ACCUMULATION

● Nov ● Dec ● Jan ● Feb ● Mar



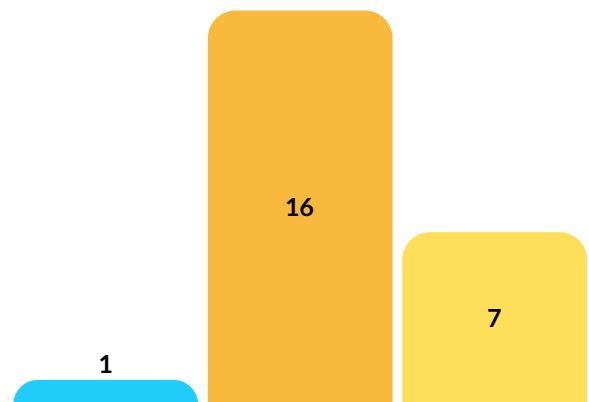
MONTHLY TEMPERATURE

● Nov ● Dec ● Jan ● Feb ● Mar



SIGNIFICANT & EXTREME WEATHER DECLARATIONS

● Dec ● Jan ● Feb



BY FEB 10 2026, WE REACHED A 23 DAY STREAK WITH TEMPERATURES NEVER RISING ABOVE FREEZING CAUSING EXPOSURE RISKS FOR OUR UNHOUSED PARTICIPANTS.

TRENCHFOOT IN THE “FIRST WORLD”

MOBILIZING COMMUNITY OUTREACH TO COMBAT INJURIES

PREVENTING THE LOSSES OF LIMBS

The rise of trench foot and cold-weather injuries among unhoused populations in Canada and the U.S. is a critical health crisis. Driven by damp, non-freezing conditions and inadequate footwear, these injuries—including "trench fever"—often lead to gangrene and we are now seeing record-high amputation rates across Canada - in 2025, 120 Unhoused Albertans received amputations from Trenchfoot and Frostbite. Unhoused Individuals are now 20 times more likely to require emergency care for exposure than the general public. We have seen these trends locally as well, and have several Unhoused Participants experiencing trenchfoot and severe frostbite every year.

This NRT Pilot Project countered these trends through proactive interventions. By leveraging social media for community-led "call-outs," Residents acted as an extended network to report individuals stuck in snowbanks or appearing immobile during extreme weather events. This allowed our NRT Team to provide rapid-response wellness checks, mobility assistance, dry gear, and access to our Warming Centre. By meeting people where they are, the initiative aimed to prevent limb loss and foster a local culture of vigilance and compassion for our most vulnerable neighbours.



DIGNITY BEGINS
WITH A DRY PAIR OF SOCKS
AND A COMMUNITY
THAT REFUSES TO LOOK AWAY

NRT PILOT PROGRAM COMMUNITY SURVEY RESULTS

69 COMMUNITY RESPONDENTS

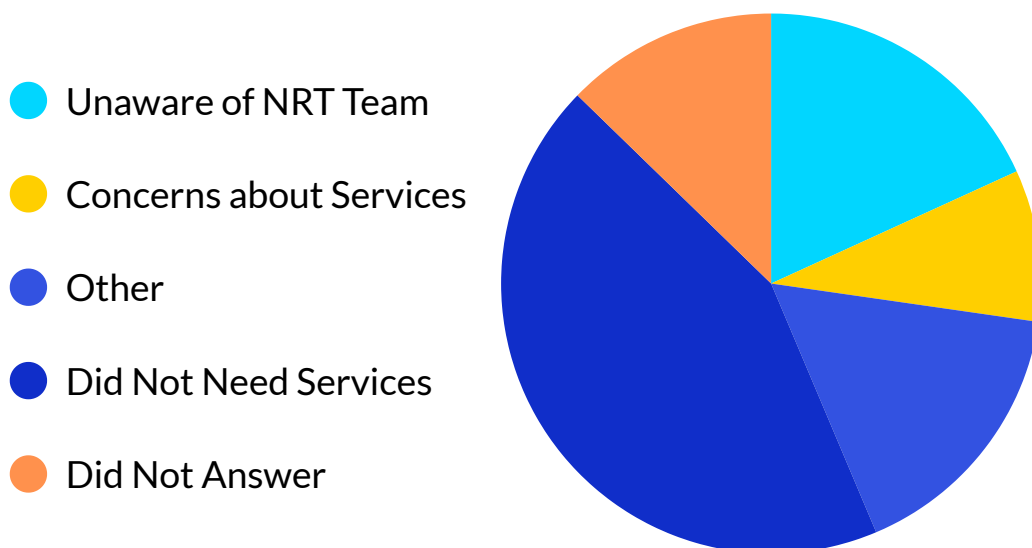
28 UTILIZED NRT TEAM

41 DID NOT UTILIZE NRT TEAM

69 MIXED RESPONDENTS

COMMUNITY MEMBERS AND BUSINESSES

REASONING FOR NOT USING NRT TEAM (41 RESPONDENTS)



**“THE NEIGHBOURHOOD RESPONSE TEAM
HELPS BUILD TRUST AND UNDERSTANDING
ACROSS THE COMMUNITY”**
COMMUNITY RESPONDENT.

NRT PILOT PROGRAM COMMUNITY SURVEY RESULTS

RESPONDENTS: 69

TREND: UNFAMILIAR WITH THE PILOT PROGRAM AND ITS SPECIFIC SERVICES

41 RESPONDENTS STATED UNFAMILIAR OR UNKNOWN
(MIXED BUSINESS OWNERS AND GENERAL COMMUNITY)

46 HAD NEVER USED ITS SERVICES

“Need more interaction with businesses so we know who/how to contact and for what reasons we can contact. We are experiencing more and more problems with theft, paraphernalia left outside our business, overflowing garbages on main street out front our business... I don't see much improvement.”

“More awareness of their presence would be good.”

“Didn't fully understand what they could help with.”

POTENTIAL SOLUTION: INCREASE MEDIA COVERAGE AND COMMUNITY OUTREACH W/BUSINESSES

(IF PROGRAM RETURNS)

SUPPORTS: *RIVER DISTRICT, CHAMBER OF COMMERCE,
COMMUNITY DEPOSITIONS, NEWSPAPER & RADIO,
COMMUNITY EVENTS*



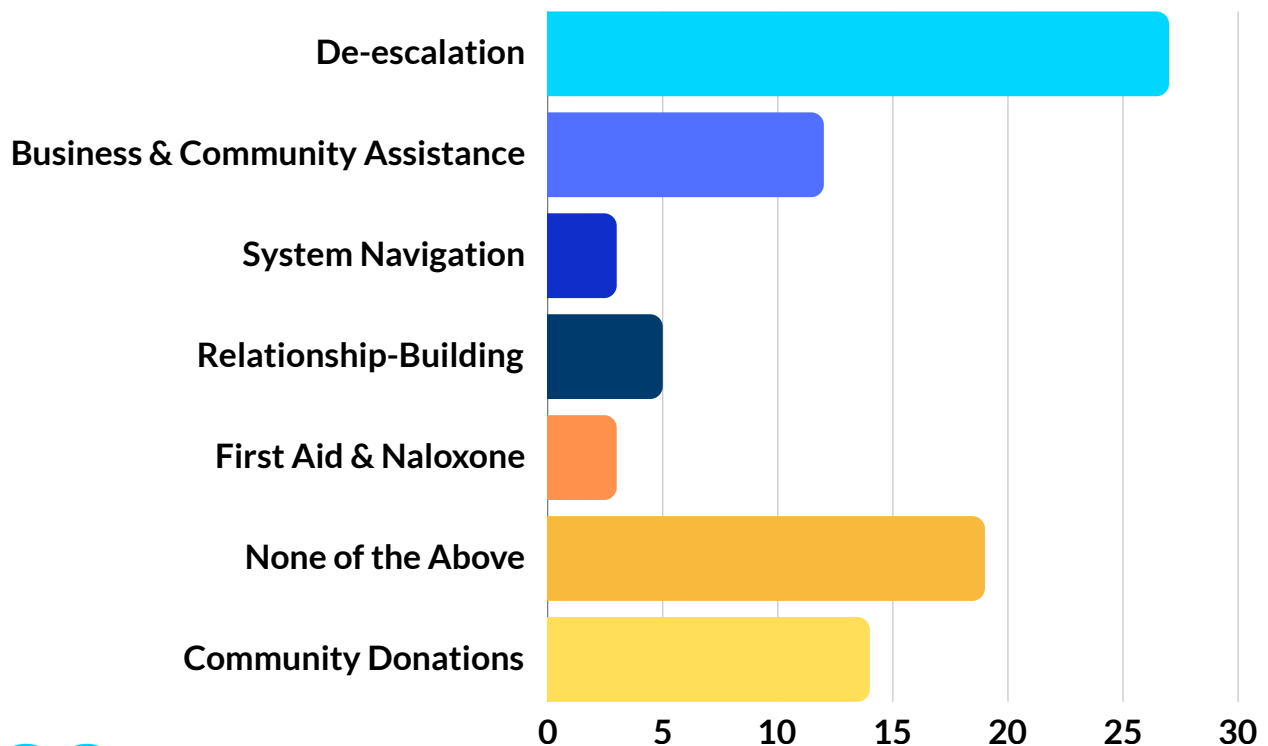
NRT PILOT PROGRAM COMMUNITY SURVEY RESULTS

TREND:

DE-ESCALATION SPECIALIZATION REQUIRED BY RIVERDISTRICT BUSINESSES

7 ADDITIONAL WRITE-INS REGARDING EITHER HAVING USED NRT FOR SHARPS REMOVAL, OR BUSINESS NOW REALIZING THEY ARE NOW CLEANING SHARPS WITHOUT NRT TEAM SUPPORTS THEY DIDN'T REALIZE THEY'D HAD

NRT SUPPORTS UTILIZED BY 28 RESPONDENTS



NRT PILOT PROGRAM COMMUNITY SURVEY RESULTS

TREND: NRT DE-ESCALATION SERVICES DECREASED RELIANCE ON POLICE FOR NON-EMERGENCY NEEDS

10 WRITE-IN COMMENTS FROM BUSINESSES

“People need support, businesses need to not be responsible for dealing with these challenges, and **police** can cause more conflict for those with mental health challenges. Having someone to call that is not with the intention to get them in trouble, but instead to get them help, is extremely meaningful. We don't want to tie up **911**, either. **Police** services should thus be supporting this team as a branch of their duties.”

“Means when deescalation needs to happen people with the right skills are there to do it (instead of business owners who might be scared or angry) hopefully means less **police** calls (i used to call police for support with deescalation)”

“A key strength is that it provides a dedicated resource to call when someone is in distress, rather than relying solely on **police** or emergency services.”

**“WE FOUND THIS PROGRAM QUITE BENEFICIAL,
CONSIDERING OUR OFFICE IS IN THE DOWNTOWN AREA.
WITH THE TEAM BEING AN OPTION
FOR US TO REACH OUT WHEN NEEDED,**

**WE DID NOT HAVE TO USE THE POLICE AS MUCH
WHICH WOULD FREE UP SOME OF THEIR TIME
FOR MORE IMPORTANT MATTERS.”**



NRT PILOT PROGRAM COMMUNITY SURVEY RESULTS

28 WRITE-IN VOICES OF SUPPORT

"The assistance was very helpful, they were trained to handle distressed individuals and in most cases had prior relationships with the person in distress which helped calm the situation down"

"We need this group in Owen Sound supporting our businesses, community members and people in distress. These are very challenging times and *I can't overstate the need for this to continue.*"

"They were very effective and really helped those who were struggling"

"Local business owners and residents are not equipped to deal with the under housed and drug epidemic present in our communities across the nation. **A service like this is invaluable**"

"Would have used them last summer. Was looking forward to having them available for our community members this summer. Safe and sound keeps most folks "checked in" upon in the winter. *In the summer folks get into hardships that differ and cause more issues with drug use, mental health relapses due to lack of medication consistency, and homelessness (and no overnight shelter) leading to trouble in front of or on business properties. Please reinstate.*"

**"THEY ARE AMAZING AND
NEED TO BE OUT EVERYDAY!
LOVE THE TEAM!!"**



NRT PILOT PROGRAM COMMUNITY SURVEY RESULTS

BUSINESS AFFECTED SINCE LOSS OF NRT TEAM

"A long-term project like this is not just beneficial - it is absolutely essential for the safety and stability of both our businesses and our community.

Since the loss of the Neighbourhood Response Team, we've been left without trained support for critical situations: drug paraphernalia cleanup, people in distress, unpredictable safety concerns, and crises that no business owner or resident should be expected to manage alone.

These gaps directly threaten the wellbeing of our neighbourhood, disrupt business operations, and create unsafe conditions for staff, customers, and vulnerable individuals who deserve proper care.

Businesses cannot function without a safe, supported community - and the community cannot thrive without strong, stable local businesses. Without our community and their support, we have nothing. A sustained, well-funded initiative would finally restore the essential services we've lost, reduce risks, protect our economic stability, and ensure that people in crisis receive trained, compassionate help instead of being left on their own.

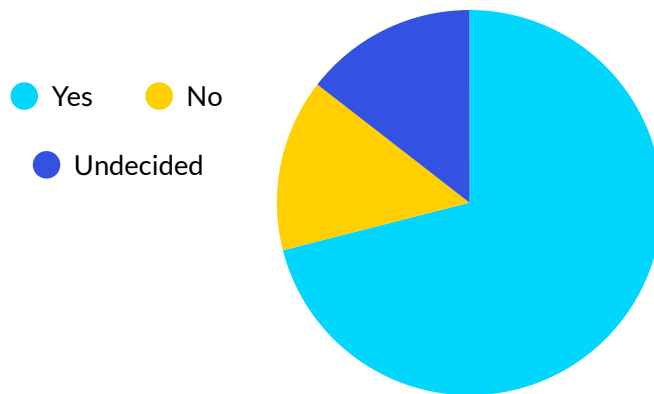
This is the kind of long-term investment that strengthens public safety, rebuilds trust, and creates a cleaner, healthier, more resilient environment for everyone who lives, works, and contributes here."

Business Respondent April 16 2026

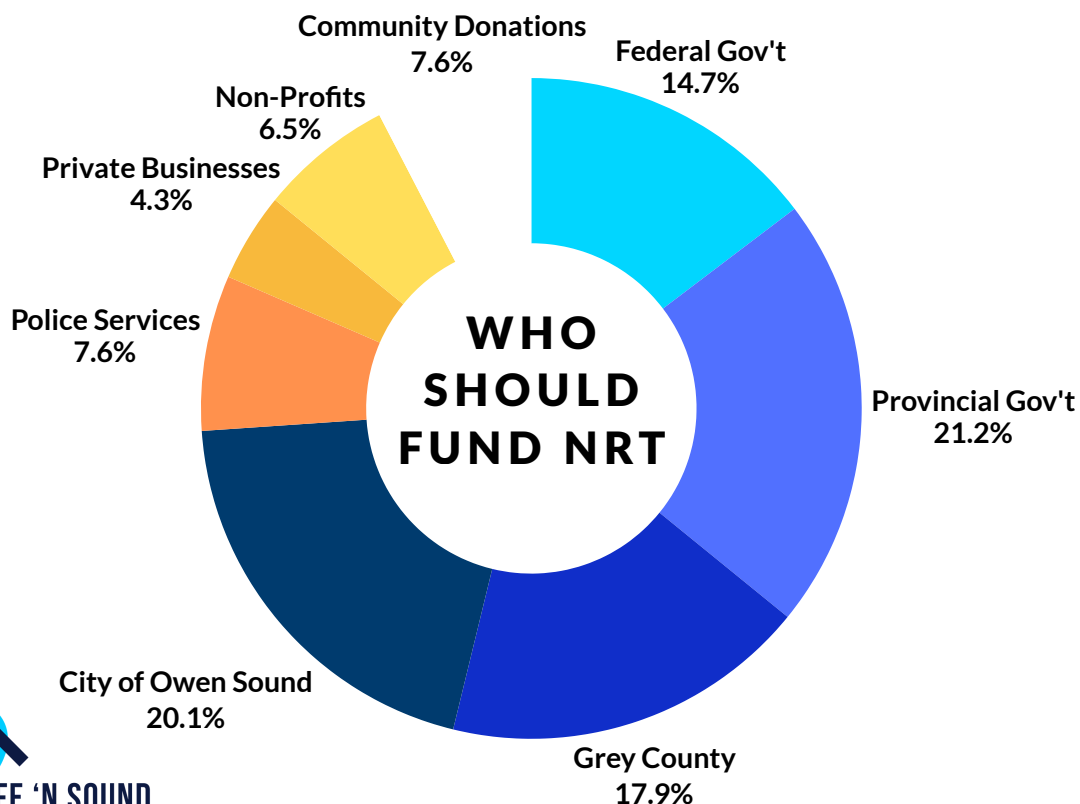


NRT PILOT PROGRAM COMMUNITY SURVEY RESULTS

**WOULD YOU SUPPORT THE CONTINUATION OF THE
NEIGHBOURHOOD RESPONSE TEAM PROJECT?**



DESIRED OUTCOME: NRT REINSTATED



NRT PILOT PROGRAM COMMUNITY SURVEY RESULTS

TREND: VOICES OF DISSENT AGAINST UNHOUSED AND THOSE WITH MENTAL HEALTH COMPLEXITIES

10 WRITE IN RESPONSES DEMANDING:

- CLEANING UP RIVER DISTRICT,
- NO HANDOUTS AS IT CONDONES LOITERING,
- SHUTTING DOWN SERVICES FOR HOMELESS,
- SHIPPING HOMELESS OUT OF TOWN,
- WHO WILL CLEAN THE LITTER DOWNTOWN NOW,
- HOMELESS TO BE PATROLLED BY SECURITY 24 HRS/DAY
- FORCING PEOPLE WITH MENTAL HEALTH AND
ADDICTIONS TO BE COMMITTED AGAINST THEIR WILL,
BRINGING BACK FORMER MENTAL HEALTH
INSTITUTIONS

POTENTIAL SOLUTIONS:

1) ADDRESS STIGMA BY SHARING EVIDENCE-BASED
OUTCOMES FROM OUTREACH AND HOUSING SUPPORTS

2) CLEARLY DEMONSTRATE THAT COORDINATED
COMMUNITY RESPONSES TO HOMELESSNESS IMPROVE
PUBLIC SAFETY—NOT DIMINISH IT

“JUST WITNESSED WALKING AROUND AND SOCIALIZING”
“THIS INCREASES THE NUMBER OF HOMELESS”
“WE NEED INSTITUTIONS BACK”
“WASTE OF RESOURCES”
“USELESS”



NRT PILOT PROGRAM COMMUNITY SURVEY RESULTS

28 WRITE-IN VOICES OF SUPPORT

"PLEASE KEEP THE PROGRAM GOING.
THEY ARE WONDERFUL COMPASSIONATE INDIVIDUALS"

"GREAT WORK DONE BY THE TEAM"

"THIS WAS A PHENOMENAL PROGRAM THAT ADDRESSED
ISSUES IN A PROFESSIONAL AND SUPPORTIVE MANNER
FOR ALL WHO ARE IMPACTED"

"I HOPE IT CONTINUES!!!"

**"THIS IS AN AMAZING PROJECT WITH AMAZING
PEOPLE WHO HAVE THE MOST GENEROUS AND
KIND HEARTS AND THIS TYPE OF PROJECT IS
GOOD FOR EVERY SINGLE PERSON IN THE
COMMUNITY, WHETHER THEY OWN A
BUSINESS OR THEY'RE LIVING ROUGH"**

"WE SUPPORT IT!"

**"WE WERE SO SAD TO HEAR THE NRT WAS NO LONGER
- WE RELIED HEAVILY ON THIS AS A BUSINESS LOCATED
IN THE DOWNTOWN. THIS PROGRAM MADE SUCH A
POSITIVE DIFFERENCE."**

"VERY HELPFUL"



**"THEY DID A GREAT JOB
AND I WOULD LOVE TO
SEE THEIR FUNDING
CONTINUE."**

2026 ANTICIPATED BUDGET:

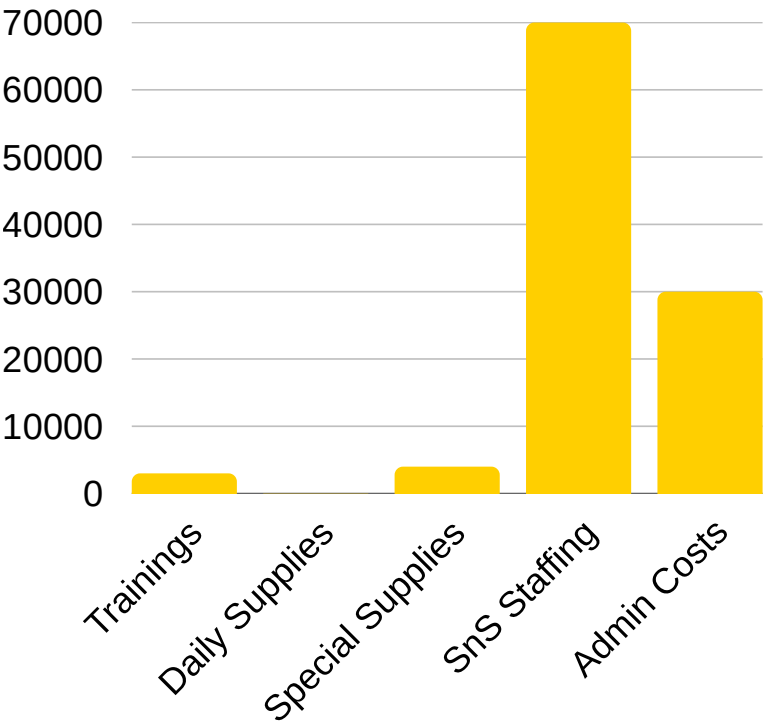
TOTAL: \$100,000

The pilot project budget anticipated increased costs to ensure suitable, comfortable office and outreach environments, while also covering staffing expenses. However, due to the unique nature of the project, the budget was essentially a best guess, aiming to strike a balance between providing quality services and fiscal responsibility.

TANGIBLE COSTS



INTANGIBLE COSTS



2026 ACTUAL BUDGET:

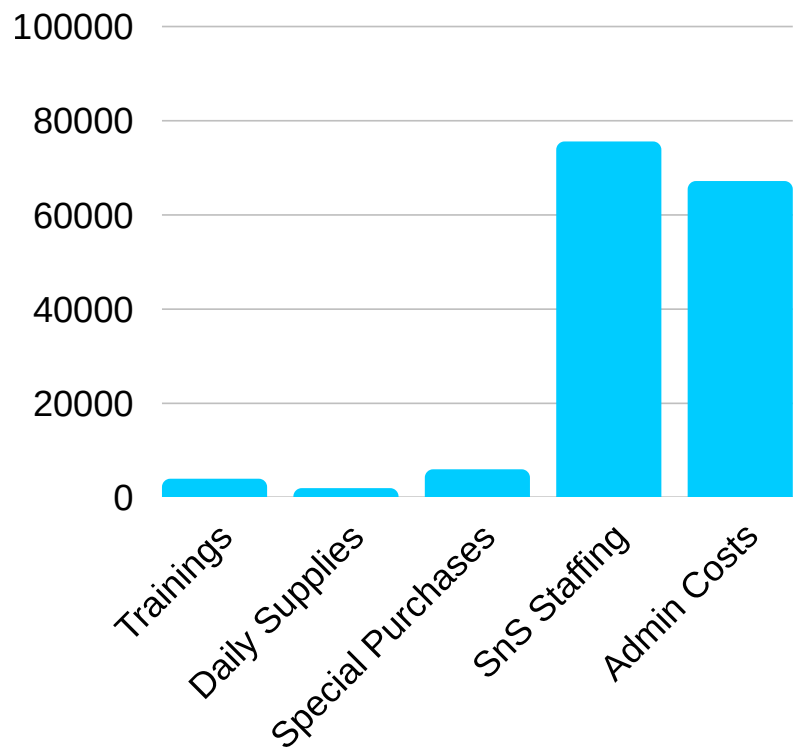
TOTAL: \$160,000

TANGIBLE COSTS



The small team of four faced significant challenges due to staff shortages caused by illness. As we plan for next year, investing in better base layers alongside outerwear is crucial. Additionally, the rise in food costs is a clear example of increased tangible expenses. Furthermore, the unexpected intangible cost involving data at the project's onset and during collection has added to the complexity of our situation.

INTANGIBLE COSTS





AREAS FOR IMPROVEMENT:

HOW NRT PROGRAM CAN IMPROVE

Community Engagement

Media Surrounding NRT Team

Online Sharps Reporting

GIS Mapping? HIFIS Access

Staffing, training (was there enough time?), security, on-call issues

Tracking Data

Unanticipated Issues -holy Snow Days

Lower referrals than anticipated?
Too high of acquity?

BY FOSTERING
STRONGER
CONNECTIONS
BETWEEN NEIGHBOURS

WE ARE CREATING A
CULTURE OF CARE AND
COLLECTIVE SAFETY
FOR OUR MOST
VULNERABLE
COMMUNITY MEMBERS

**"WE HAVE COME DANGEROUSLY CLOSE
TO ACCEPTING THE HOMELESS SITUATION
AS A PROBLEM THAT WE JUST CAN'T SOLVE"
LINDA LINGLE**

OUR HOPES FOR NEXT YEAR

LESSON LEARNED?

HOW CAN OUR NRT PILOT PROGRAM IMPROVE SURVEY RESULTS

Community Response, offer living wage for staff, ...what did community ask for

**“THE MORE HELP THAT DOWNTOWN BUSINESS CAN
GET WITH THESE TYPES OF SITUATIONS THE BETTER.**

**OUR BUILDING HAS HIRED SECURITY
DUE TO THE HIGH TRAFFIC OF PEOPLE
THAT TEND TO BE AROUND OUR BUILDING
DURING AND AFTER WORK HOURS.”**
COMMUNITY SURVEY RESPONDENT



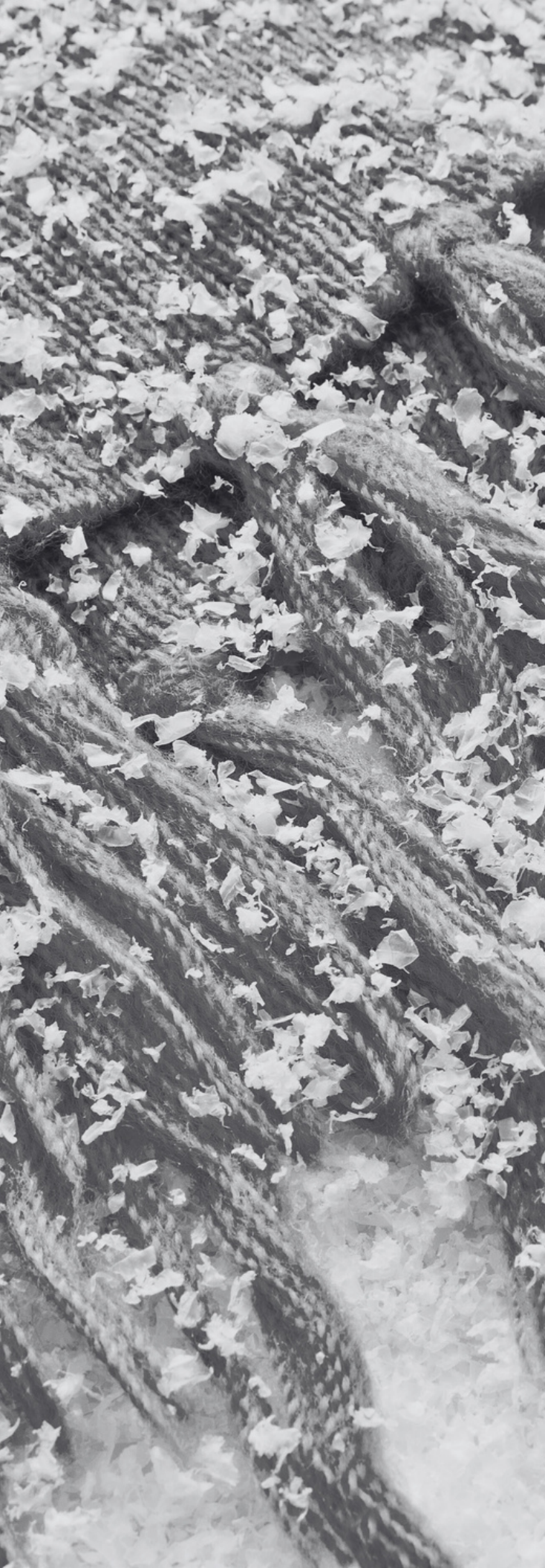
OUR HOPES FOR OUR NEIGHBOURHOOD

THE NEED: YEAR-ROUND FUNDING FOR NEIGHBOURHOOD RESPONSE TEAM

- **Warm Months:** Increased community presence results in higher demand from businesses and the public. This is a critical window for proactive engagement, trust-building, and early intervention.
- **Cold Months:** Increased vulnerability due to weather exposure, with higher reliance from agencies and greater risk to life and health.

**SEASONAL CHANGES DO NOT REDUCE
NEED FOR OUTREACH—THEY SHIFT IT**

**SUSTAINED, YEAR-ROUND OUTREACH
IS NECESSARY TO PREVENT CRISIS,
REDUCE EMERGENCY SERVICE STRAIN
& MAINTAIN CONTINUITY OF CARE**



BUSINESSES SUPPORTING OUR NRT TEAM

VOICES FROM OUR RESPONDENTS

“We need this group in Owen Sound supporting our businesses, community members and people in distress. These are very challenging times and I can't overstate the need for this to continue”

“Having someone to call that is familiar with the people living in our communities that have addiction and mental health issues is a comfort and another tool in the toolbox in dealing with the ongoing struggle to keep our communities safe for everyone.”



ACKNOWLEDGEMENTS



Grey
County



Health
Canada

THANK YOU FOR FUNDING THIS PILOT PROGRAM

We at Safe n Sound extend our heartfelt gratitude to our supporters, funders, advocates, volunteers, and dedicated staff whose unwavering commitment ensured the success of this pilot program. Together we made this winter safer for those in need.



**THANK YOU TO ALL WHO HELPED
MAKE OUR COMMUNITY WARMER**