

To: Corporate Services Committee

From: Cecilia Cabrera/Mike Garvey

Address: 1173, 12th Ave East, Owen Sound, ON. N4k 6N3

Thank you for hearing our deputation.

We flew to Lima, Peru on January 7th 2026 at 22:55 (10:55pm). (Encl # 1)

Before we left at approx. 2pm on Jan/07/26 we turned off the water at the valve below the water meter. After shutting the water off, we opened all the taps to drain the water out of the pipes.

We had someone checking the house (taking in mail, watering plants) this person had to bring water in as there was no water turned on.

We returned to Toronto on Sunday, March 1st at 17:15 (5:15pm) (Encl # 2).

We stayed at the Hilton Toronto Airport Hotel on Sunday, March 1st and checked out the next morning on Monday, March/2/26 (Encl #3)

The next morning (March/2/26) we departed Toronto for Puerto Vallarta, Mexico at 7:40am (Encl #4)

We stayed at the Decameron La Marina Guayabitos Ramada until Monday, March/23rd/26, (Encl #5)

We departed Puerto Vallarta on March/23/26 arriving in Toronto at 7:30pm the same day (Encl # 6)

After arriving home, we opened the valve below the meter to turn the water back on.

We received our water bill dated April/27/26. We were shocked by the cost and amount charge while we were away. (Encl # 7)

Even on the water bill it stated: **High continuous consumption record from Jan/8 to Feb/10.**

We went to City Hall and discussed our problem with the Water Department employees and they said, "If it's on the meter, it was used".

They printed us out a consumption graph (Encl # 8). It shows normal consumption from Jan/1 to Jan/6. On Jan /7 the consumption rate jumps up until Feb/10, then from Feb/11 until Mar/22 it shows no flow at all.

On our return home on Mar/23 the consumption rate jumps up and down until Mar/31, final bill date.

We tried to reason with the staff but to no avail. They said the meter only reads what passes through. We said: "How could it, all of a sudden, stopped showing flow on Feb/11 if we were not at home?"

We think there may be a meter problem or a computer reading problem.

Water consumption (Encl # 9)

July/12/2023 – Oct/10/2023 – 24.00 m3

Oct/11/2023 – Jan /11/2024 – 19.00 m3

Jan/12/2024 – Apr/10/2024 – 11.00 m3

Apr/11/2024 – July/8/2024 – 22.753 m3

July/9/2024 – Oct/10/2024 – 43.00 m3

Oct/11/2024 – Jan/10/2025 – 19.00 m3

Jan/11/2025 – Apr/4/2025 – 13.00 m3

Apr/5/2025 – Jul/8/2025 – 31.00 m3

Jul/9/2025 – Oct/6/2025 – 19.00 m3

Oct/7/2025 – Jan/8/2026 – 23.00 m3

Jan/9/2026 – Apr/8/2026 – 38.00 m3

Apr/9/2026 – July/8/2026 – 35.00m3

No changes in our house, still just 2 people residing here.

Hopefully we can get this settled.

Thank you for your time in reviewing and hearing our deputation.

Yours truly,

Cecilia Cabrera

Mike Garvey

Wed, Jan 7, 2026

Toronto (YYZ)

Lima (LIM)

22:55

9 h

06:55 +1

TS152

Operated by Air
Transat



Inflight entertainment: individual
touch screen. [More details.](#)

My fare conditions



Passengers

Michael John Garvey



Cecilia Cabrera



Booking Confirmation and Invoice

ENCL.
#2

Confirmation Number: **LDW13T** Transaction Date: **04 Dec 2025** Main contact: Mr E-mail: **ga**
Telephone number: [REDACTED]

Passengers

Mr Michael John Garvey	Flight	LIM-YYZ
Ms Cecilia Cabrera	Flight	LIM-YYZ

Flight Itinerary Details

Outbound		
Departure	Arrival	Via
Sun, 01 Mar 2026, 09:20	Sun, 01 Mar 2026, 17:15	Non stop
Lima(LIM)	Toronto(YYZ)	
	Arrival terminal: 3	
Air Transat operated by Air Transat		
Class: Economy	Flight Number: TS 153	Fare Conditions: Eco
A321LR	Standard	

Fare Breakdown

Passenger Type	Fare per person	Carrier surcharges per person	Taxes, Fees and Charges per person	Total Fare per person	Number of passengers
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Hilton Toronto Airport Hotel & Suites

Sun, Mar 1 - Mon, Mar 2

ENCL
#3

Check-in starts at 3:00 p.m.

Sun, Mar 1

Check-out before 12:00 p.m



Mon, Mar 2



Address

5875 Airport Road,
Mississauga, Canada, L4V1N1



Confirmation ... Phone

[REDACTED] [REDACTED] [REDACTED]

ENCL.
#4



Passenger(s)

1. Mr Michael John Garvey

2. Ms Cecilia Cabrera



Flight Itinerary

Flight 1 Toronto, Ontario (YYZ) - 3 ✈️ Puerto Vallarta (PVR)



Departing: 02Mar2026 07:40:00 AM



Arriving: 02Mar2026 12:28:00 PM



PNR: NMJRCM



WestJet Reservation Code for check-in: NMJRCM

Airline

Flight #

Via

WestJet

WS2770

Flight 2 Puerto Vallarta (PVR) → Toronto, Ontario (YYZ)

-  Departing: 23Mar2026 12:45:00 PM
-  Arriving: 23Mar2026 07:33:00 PM
-  PNR: NMJRCM
-  WestJet Reservation Code for check-in: NMJRCM

Airline	Flight #	Via
WestJet	WS2771	

Airport Information for Puerto Vallarta, Mexico on WestJet

Your WestJet reservation code will be displayed in Sunwing's Manage My Booking or check-in on [WestJet.com](https://www.westjet.com/en-ca). Travellers who have booked through a Sunwing Representative, supported by NexusTours.com at the Sunwing desk located at the airport, will also receive an email with transfer pick-up details, including pick-up time. Please note, this service is not available for flight-only bookings. For assistance, your Sunwing Representative can be reached through the Sunwing App, by phone at our Sunwing local office at + 52 998.251.6559 or 1.855.706.3987. Long-distance charges may apply. A Sunwing Representative can be reached 24-hours a day through the live chat function in the Sunwing App.

Hotel Information

DECAMERON LA MARINA GUAYABITOS RAMADA

Address: DECAMERON LA MARINA GUAYABITOS RAMADA, Calle Rtno Ceibas Lote 33

ROOM 1 OCEAN FRONT 1 KING BED ALL INCLUSIVE

-  Check In: Mon, 02 March 2026 - 3:00 PM
-  Check Out: Mon, 23 March 2026 - 12:00 PM
-  Duration: 21 days
-  Confirmation number: DNG148795443001
-  Supplier: DECAMERON LA MARINA GUAYABITOS RAMADA

The following passenger(s) are sharing this room:

1. Mr Michael John Garvey

2. Ms Cecilia Cabrera

094369.05

WATER BILLING INVOICE**City Hall**808 2nd Avenue East
Owen Sound, ON N4K 2H4**Questions?**

Online: www.owensound.ca/waterbilling
 Email: waterbilling@owensound.ca
 Phone: 519-376-4440 ext 1243
 Monday to Friday 8:30 am - 4:30 pm.
 Closed Saturday, Sunday, and Stat. Holidays

Statement Date: April 27, 2026

Billing Period: January 9, 2026 - April 8, 2026

Your account number: 004.094369.05

For service at: 1173 12TH AVE E

Due Date: May 18, 2026

CABRERA CECILIA AMANDA
 1173 12TH AVE E
 OWEN SOUND, ON N4K 6N3

ENCL.
#7**Meter Reading and Usage Details this bill**

Meter: 1584106134
 Reading on 4/8/2026 Actual 69
 Previous reading on 1/8/2026 Actual 31
 Amount of water you used 38 M3

Payment and Adjustment DetailsPayment on 2/11/2026 **-\$16.13****Amount Owning**

Previous Balance	\$16.13
Adjustments processed	\$0.00
Late fees added	\$0.00
Payments received since last billing	-\$16.13
New Charges	\$367.56
Water Service Charge	\$95.69
Waste Water Charge	\$203.47
Water Consumption	\$68.40
38.00 M3 @ \$1.80	= \$68.40

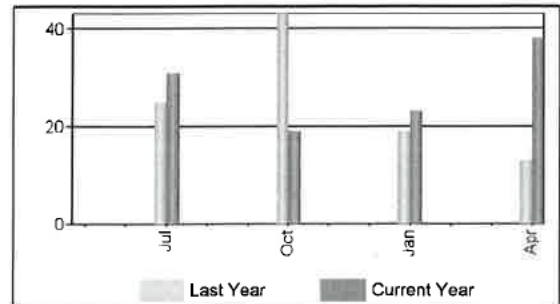
Total Payment now due \$367.56**Due Date: May 18, 2026****Additional Billing Highlights****DO NOT PAY - There will be an Authorized Payment Withdrawal of \$367.56.**

Number of days in the period: 90

Your average daily utility cost: \$4.08

HIGH CONTINUOUS CONSUMPTION RECORDED FROM JAN 8 - FEB 10

IF YOU HAVE ANY QUESTIONS REGARDING YOUR BILL OR ARE
 MOVING PLEASE EMAIL WATERBILLING@OWENSOUND.CA THANK
 YOU AND HAVE A GREAT DAY!

Your Historic Usage**Payment Return Slip - Water Billing**

Please complete and return this slip with your payment. Make your payment payable
 to The City of Owen Sound.

Your Account Number **Total payment due**
004.094369.05 **\$367.56**

**Payment enclosed****\$ [Do Not Pay - Authorized Withdrawal]**

CABRERA CECILIA AMANDA
 1173 12TH AVE E
 OWEN SOUND, ON N4K 6N3

City Hall

808 2nd Avenue East
 Owen Sound, ON N4K 2H4



DAILY CONSUMPTION ANALYSIS

January 1, 2026 - January 31, 2026

CABRERA CECILIA AMANDA

Account Number: 094369.05

Address: 1173 12TH AVE E

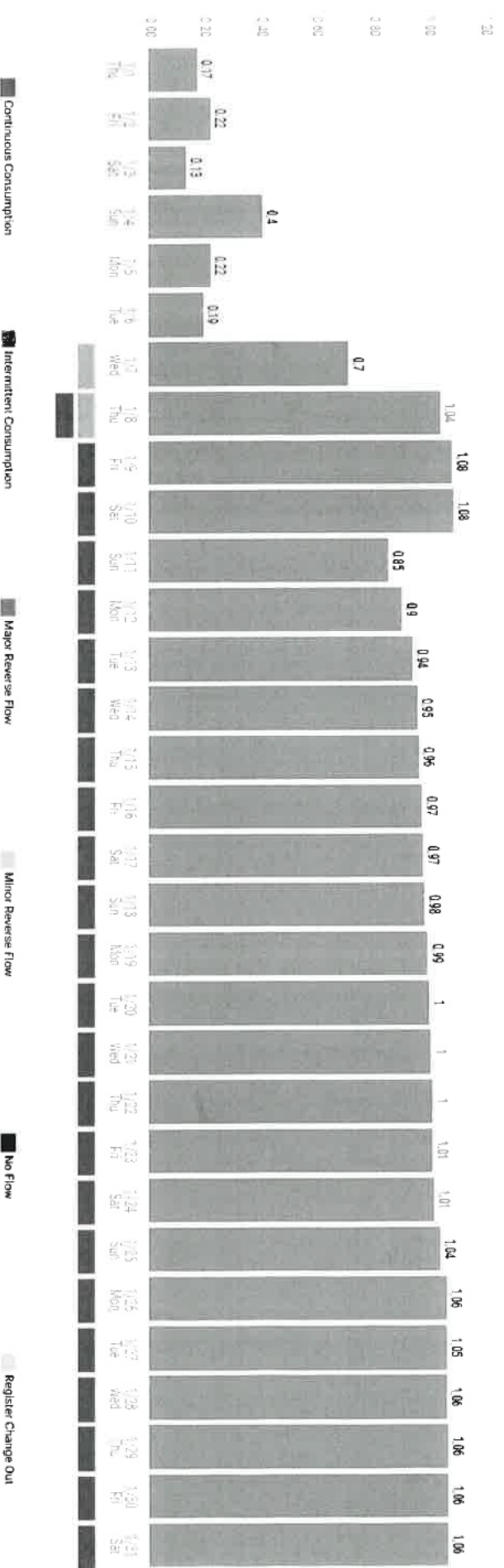
MIU ID: 1584106134

Meter Number: 1584106134

Unit of Measure: Cubic Meters

Total Consumption: 26.12 Cubic Meters

ENCLOSURE
#8



DAILY CONSUMPTION ANALYSIS

February 1, 2026 - February 28, 2026

CABRERA CECILIA AMANDA

Account Number: 094369.05

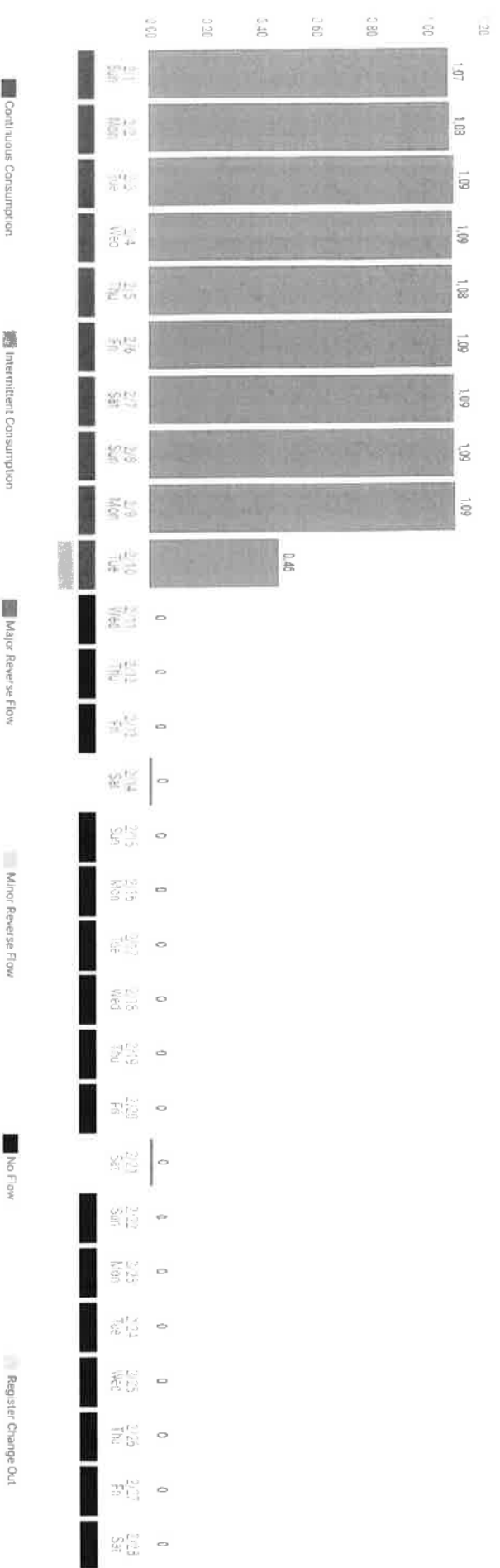
Address: 1173 12TH AVE E

MIU ID: 1584106134

Meter Number: 1584106134

Unit of Measure: Cubic Meters

Total Consumption: 10.22 Cubic Meters



DAILY CONSUMPTION ANALYSIS

March 1, 2026 - March 31, 2026

CABRERA CECILIA AMANDA

Account Number: 094369.05

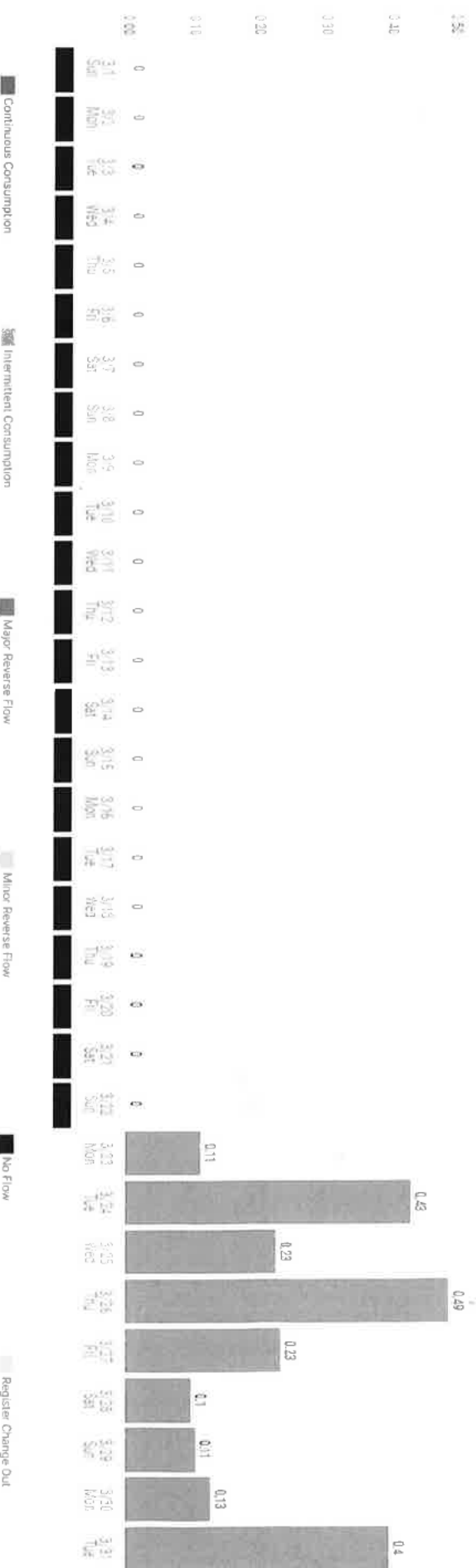
Address: 1173 12TH AVE E

MIU ID: 1584106134

Meter Number: 1584106134

Unit of Measure: Cubic Meters

Total Consumption: 2.22 Cubic Meters



[Handwritten signature]



City Hall
808 2nd Avenue East
Owen Sound, ON N4K 2H4

ENCL.
#9

WATER BILLING INVOICE

Questions?

Online: www.owensound.ca/waterbilling
Email: waterbilling@owensound.ca
Phone: 519-376-4440 ext 1243
Monday to Friday 8:30 am - 4:30 pm.
Closed Saturday, Sunday, and Stat. Holidays

Statement Date: October 17, 2023

Billing Period: July 12, 2023 - October 10, 2023

Your account number: 004.094369.05

For service at: 1173 12TH AVE E

Due Date: November 7, 2023

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3

Meter Reading and Usage Details this bill

Meter: 1540448680	
Reading on 10/4/2023	Actual 3,771
Previous reading on 7/7/2023	Actual 3,747
Amount of water you used	24 M3

Payment and Adjustment Details

Payment on 8/8/2023 -\$276.30

Amount Owning

Previous Balance	\$276.30
Adjustments processed	\$0.00
Late fees added	\$0.00
Payments received since last billing	-\$276.30
New Charges	\$284.46
Water Consumption	\$39.36
24.00 M3 @ \$1.64	= \$39.36
Water Service Charge	\$87.63
Waste Water Charge	\$157.47

Total Payment now due

\$284.46

Due Date: November 7, 2023

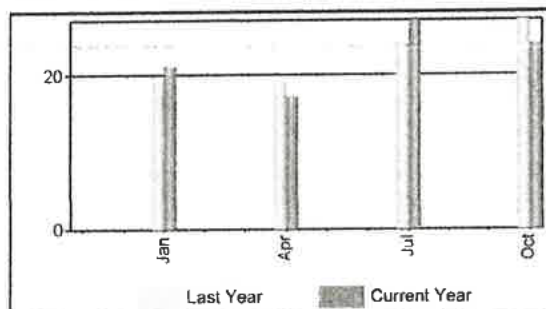
Additional Billing Highlights

Number of days in the period: 91

Your average daily utility cost: \$3.13

GO PAPERLESS! Save time, trees, and clutter with paperless billing. Paperless billing provides instant notification when your bill is ready, including the amount and due date - all in your email notification! Sign up is easy: visit owensound.ca/ebilling or email us at waterbilling@owensound.ca.

Your Historic Usage



paid



Payment Return Slip - Water Billing

Please complete and return this slip with your payment. Make your payment payable to The City of Owen Sound.

Your Account Number	Total payment due
004.094369.05	\$284.46

Payment enclosed

\$

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3

City Hall

808 2nd Avenue East
Owen Sound, ON N4K 2H4



08548 900

96



City Hall

808 2nd Avenue East
Owen Sound, ON N4K 2H4

WATER BILLING INVOICE

Questions?

Online: www.owensound.ca/waterbilling
Email: waterbilling@owensound.ca
Phone: 519-376-4440 ext 1243
Monday to Friday 8:30 am - 4:30 pm.
Closed Saturday, Sunday, and Stat. Holidays

Statement Date: January 17, 2024

Billing Period: October 11, 2023 - January 11, 2024

Your account number: 004.094369.05

For service at: 1173 12TH AVE E

Due Date: February 7, 2024

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3

Meter Reading and Usage Details this bill

Meter: 1540448680	
Reading on 1/5/2024	Actual 3,790
Previous reading on 10/4/2023	Actual 3,771
Amount of water you used	19 M3

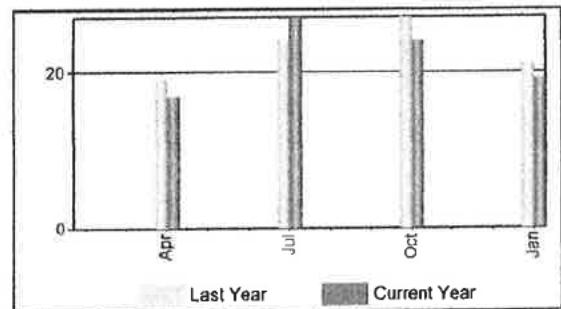
Payment and Adjustment Details

Payment on 11/7/2023	-\$207.46
Penalties on 11/15/2023	\$1.16
Penalties on 12/15/2023	\$1.16

Amount Owning

Previous Balance	\$284.46
Adjustments processed	\$0.00
Late fees added	\$2.32
Payments received since last billing	-\$207.46
New Charges	\$266.09
Water Consumption	\$31.16
19.00 M3 @ \$1.64	= \$31.16
Water Service Charge	\$87.63
Waste Water Charge	\$147.30
Total Payment now due	\$345.41
Due Date: February 7, 2024	

Your Historic Usage



Additional Billing Highlights

Number of days in the period: 93
Your average daily utility cost: \$2.86

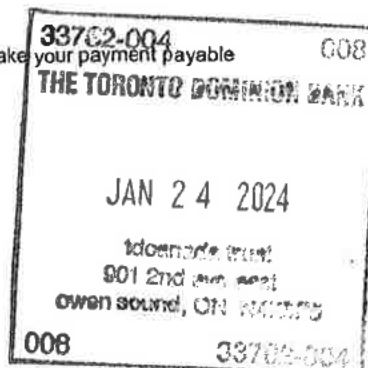
PLEASE KEEP A CLEAR PATH TO YOUR TOUCHPAD AND KEEP
YOUR WATER METER WARM THIS WINTER TO PREVENT IT FROM
FREEZING! CONTACT PUBLIC WORKS FOR ANY WATER
EMERGENCIES: 519-376-4274

Payment Return Slip - Water Billing

Please complete and return this slip with your payment. Make your payment payable to The City of Owen Sound.

Your Account Number **004.094369.05** Total payment due **\$345.41**

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3



Payment enclosed

\$

City Hall
808 2nd Avenue East
Owen Sound, ON N4K 2H4



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City Hall

808 2nd Avenue East
Owen Sound, ON N4K 2H4

WATER BILLING INVOICE

Questions?

Online: www.owensound.ca/waterbilling
Email: waterbilling@owensound.ca
Phone: 519-376-4440 ext 1243
Monday to Friday 8:30 am - 4:30 pm.
Closed Saturday, Sunday, and Stat. Holidays

Statement Date: April 16, 2024

Billing Period: January 12, 2024 - April 10, 2024

Your account number: 004.094369.05

For service at: 1173 12TH AVE E

Due Date: May 7, 2024

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3

Meter Reading and Usage Details this bill

Meter: 1540448680
Reading on 4/3/2024 Actual 3,801
Previous reading on 1/5/2024 Actual 3,790
Amount of water you used 11 M3

Payment and Adjustment Details

Penalties on 1/18/2024 \$1.19
Payment on 1/24/2024 -\$345.41

Amount Owning

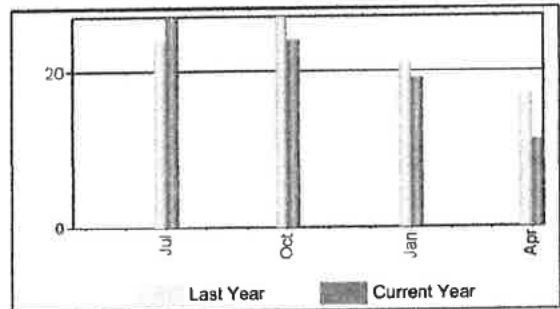
Previous Balance	\$345.41
Adjustments processed	\$0.00
Late fees added	\$1.19
Payments received since last billing	-\$345.41
New Charges	\$236.70
Water Consumption	\$18.04
11.00 M3 @ \$1.64 = \$18.04	
Water Service Charge	\$87.63
Waste Water Charge	\$131.03
Total Payment now due	\$237.89
Due Date: May 7, 2024	

Additional Billing Highlights

Number of days in the period: 90
Your average daily utility cost: \$2.63

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Your Historic Usage



Payment Return Slip - Water Billing

Please complete and return this slip with your payment. Make your payment payable to The City of Owen Sound.

Your Account Number Total payment due
004.094369.05 \$237.89

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3



Payment enclosed

\$

City Hall

808 2nd Avenue East
Owen Sound, ON N4K 2H4



08548 900

96



City Hall
808 2nd Avenue East
Owen Sound, ON N4K 2H4

Statement Date: July 15, 2024
Billing Period: April 11, 2024 - July 8, 2024
Your account number: 004.094369.05
For service at: 1173 12TH AVE E
Due Date: August 6, 2024

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3

Paid

WATER BILLING INVOICE

Questions?

Online: www.owensound.ca/waterbilling
Email: waterbilling@owensound.ca
Phone: 519-376-4440 ext 1243
Monday to Friday 8:30 am - 4:30 pm.
Closed Saturday, Sunday, and Stat. Holidays

Meter Reading and Usage Details this bill

Meter: 1540448680
Reading on 6/28/2024 Actual 3,826
Previous reading on 4/3/2024 Actual 3,801
Amount of water you used 25 M3

Payment and Adjustment Details

Payment on 5/7/2024 -\$237.89

Amount Owning

Previous Balance	\$237.89
Adjustments processed	\$0.00
Late fees added	\$0.00
Payments received since last billing	-\$237.89
New Charges	\$289.16
Water Consumption	\$41.15
22.753 M3 @ \$1.64	= \$37.31
2.247 M3 @ \$1.71	= \$3.84
Water Service Charge	\$87.94
Waste Water Charge	\$160.07
Total Payment now due	\$289.16
Due Date: August 6, 2024	

Additional Billing Highlights

Number of days in the period: 89
Your average daily utility cost: \$3.25

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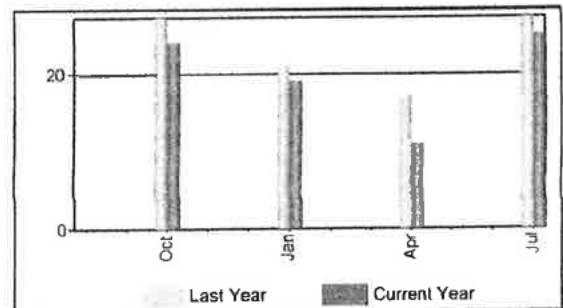
Payment Return Slip - Water Billing

Please complete and return this slip with your payment. Make your payment payable to The City of Owen Sound.

Your Account Number Total payment due
004.094369.05 \$289.16

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3

Your Historic Usage



Payment enclosed

\$

City Hall
808 2nd Avenue East
Owen Sound, ON N4K 2H4



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City Hall
808 2nd Avenue East
Owen Sound, ON N4K 2H4

WATER BILLING INVOICE

Questions?

Online: www.owensound.ca/waterbilling
Email: waterbilling@owensound.ca
Phone: 519-376-4440 ext 1243
Monday to Friday 8:30 am - 4:30 pm.
Closed Saturday, Sunday, and Stat. Holidays

Statement Date: October 18, 2024

Billing Period: July 9, 2024 - October 10, 2024

Your account number: 004.094369.05

For service at: 1173 12TH AVE E

Due Date: November 8, 2024

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3

Meter Reading and Usage Details this bill

Meter: 1540448680
Reading on 10/9/2024 Actual 3,869
Previous reading on 8/28/2024 Actual 3,826
Amount of water you used 43 M3

Payment and Adjustment Details

Payment on 8/6/2024 -\$289.16

Amount Owning

Previous Balance	\$289.16
Adjustments processed	\$0.00
Late fees added	\$0.00
Payments received since last billing	-\$289.16
New Charges	\$368.86
Water Consumption	\$73.53
43.00 M3 @ \$1.71 = \$73.53	
Water Service Charge	\$91.14
Waste Water Charge	\$204.19

Total Payment now due \$368.86

Due Date: November 8, 2024

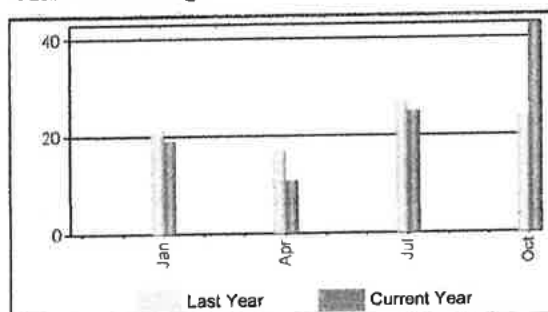
Additional Billing Highlights

Number of days in the period: 94

Your average daily utility cost: \$3.92

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Your Historic Usage



Payment Return Slip - Water Billing

Please complete and return this slip with your payment. Make your payment payable to The City of Owen Sound.

Your Account Number Total payment due
004.094369.05 \$368.86

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3



Payment enclosed

\$

City Hall

808 2nd Avenue East
Owen Sound, ON N4K 2H4



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City Hall

808 2nd Avenue East
Owen Sound, ON N4K 2H4

WATER BILLING INVOICE

Questions?

Online: www.owensound.ca/waterbilling
Email: waterbilling@owensound.ca
Phone: 519-376-4440 ext 1243
Monday to Friday 8:30 am - 4:30 pm.
Closed Saturday, Sunday, and Stat. Holidays

Statement Date: January 15, 2025

Billing Period: October 11, 2024 - January 10, 2025

Your account number: 004.094369.05

For service at: 1173 12TH AVE E

Due Date: February 5, 2025

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3

Meter Reading and Usage Details this bill

Meter: 1540448680
Reading on 1/3/2025 Actual 3,888
Previous reading on 10/9/2024 Actual 3,869
Amount of water you used 19 M3

Payment and Adjustment Details

Payment on 11/8/2024 -\$368.86

Amount Owning

Previous Balance	\$368.86
Adjustments processed	\$0.00
Late fees added	\$0.00
Payments received since last billing	-\$368.86
New Charges	\$276.93
Water Consumption	\$32.49
19.00 M3 @ \$1.71 = \$32.49	
Water Service Charge	\$91.14
Waste Water Charge	\$153.30
Total Payment now due	\$276.93
Due Date: February 5, 2025	

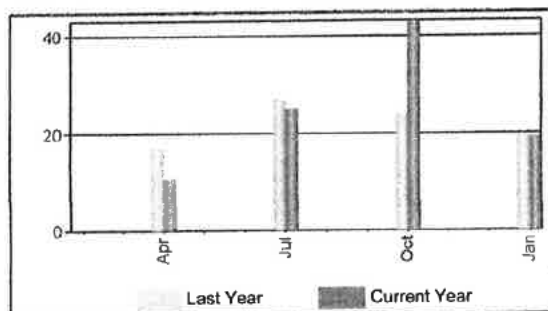
Additional Billing Highlights

Number of days in the period: 92

Your average daily utility cost: \$3.01

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Your Historic Usage



Paul

Payment Return Slip - Water Billing

Please complete and return this slip with your payment. Make your payment payable to The City of Owen Sound.

Your Account Number **Total payment due**
004.094369.05 **\$276.93**



Payment enclosed

\$

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3

City Hall

808 2nd Avenue East
Owen Sound, ON N4K 2H4



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WATER BILLING INVOICE

Questions?

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Email: waterbilling@owensound.ca
Phone: 519-376-4440 ext 1243
Monday to Friday 8:30 am - 4:30 pm.
Closed Saturday, Sunday, and Stat. Holidays

Statement Date: April 15, 2025

Billing Period: January 11, 2025 - April 4, 2025

Your account number: 004.094369.05

For service at: 1173 12TH AVE E

Due Date: May 6, 2025

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3

Paid

Meter Reading and Usage Details this bill

Meter: 1540448680	
Reading on 4/3/2025	Actual 3,901
Previous reading on 1/3/2025	Actual 3,888
Amount of water you used	13 M3

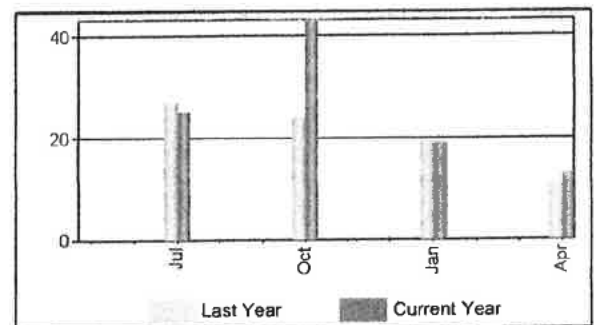
Payment and Adjustment Details

Payment on 2/6/2025 -\$276.93

Amount Owning

Previous Balance	\$276.93
Adjustments processed	\$0.00
Late fees added	\$0.00
Payments received since last billing	-\$276.93
New Charges	\$253.95
Water Consumption	\$22.23
13.00 M3 @ \$1.71	= \$22.23
Water Service Charge	\$91.14
Waste Water Charge	\$140.58
Total Payment now due	\$253.95
Due Date: May 6, 2025	

Your Historic Usage



Additional Billing Highlights

Number of days in the period: 84

Your average daily utility cost: \$3.02

GO PAPERLESS! Save time, trees, and clutter with paperless billing. Paperless billing provides instant notification when your bill is ready, including the amount and due date - all in your email notification! Sign up is easy; visit owensound.ca/ebilling or email us at waterbilling@owensound.ca.

Payment Return Slip - Water Billing

Please complete and return this slip with your payment. Make your payment payable to The City of Owen Sound.

Your Account Number	Total payment due
004.094369.05	\$253.95

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3



Payment enclosed

\$

City Hall

808 2nd Avenue East
Owen Sound, ON N4K 2H4



08 548 900



City Hall

808 2nd Avenue East
Owen Sound, ON N4K 2H4

Statement Date: July 18, 2025

Billing Period: April 5, 2025 - July 8, 2025

Your account number: 004.094369.05

For service at: 1173 12TH AVE E

Due Date: August 8, 2025

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3

Paid

Amount Owning

Previous Balance	\$253.95
Adjustments processed	\$0.00
Late fees added	\$0.81
Payments received since last billing	-\$235.95
New Charges	\$324.31
Water Consumption	\$53.25
28.389 M3 @ \$1.71	= \$48.55
2.611 M3 @ \$1.80	= \$4.70
Water Service Charge	\$91.53
Waste Water Charge	\$179.53
Total Payment now due	\$343.12
Due Date: August 8, 2025	

Additional Billing Highlights

Number of days in the period: 95

Your average daily utility cost: \$3.41

Water rates are increasing effective July 1, 2025 Visit
OwenSound.ca/Waterbilling for details about the rate change, answers to
frequently asked questions, and to sign up for convenient email billing.

WATER BILLING INVOICE

Questions?

Online: www.owensound.ca/waterbilling

Email: waterbilling@owensound.ca

Phone: 519-376-4440 ext 1243

Monday to Friday 8:30 am - 4:30 pm

Closed Saturday, Sunday, and Stat. Holidays

Meter Reading and Usage Details this bill

Meter: 1540448680

Reading on 7/15/2025 Actual 3,932

Previous reading on 4/3/2025 Actual 3,901

Amount of water you used 31 M3

Payment and Adjustment Details

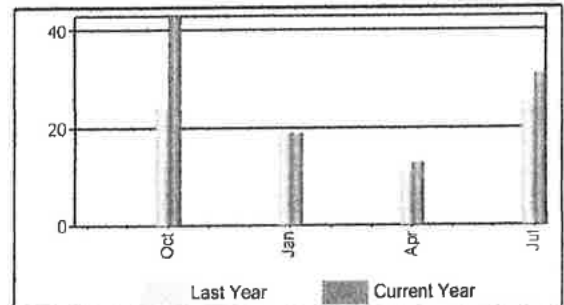
Payment on 5/5/2025 -\$235.95

Penalties on 5/15/2025 \$0.27

Penalties on 6/16/2025 \$0.27

Penalties on 7/15/2025 \$0.27

Your Historic Usage



Payment Return Slip - Water Billing

Please complete and return this slip with your payment. Make your payment payable to The City of Owen Sound.

Your Account Number **Total payment due**
004.094369.05 **\$343.12**

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3



Payment enclosed

\$

City Hall

808 2nd Avenue East
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WATER BILLING INVOICE

Questions?

Online: www.owensound.ca/waterbilling
Email: waterbilling@owensound.ca
Phone: 519-376-4440 ext 1243
Monday to Friday 8:30 am - 4:30 pm.
Closed Saturday, Sunday, and Stat. Holidays

Statement Date: October 20, 2025

Billing Period: July 9, 2025 - October 6, 2025

Your account number: 004.094369.05

For service at: 1173 12TH AVE E

Due Date: November 10, 2025

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3

Meter Reading and Usage Details this bill

Meter: 1540448680
Reading on 10/6/2025 Actual 3,943
Previous reading on 7/15/2025 Actual 3,932
Amount of water you used 11 M3

Meter: 1584106134
Reading on 10/6/2025 Actual 8
Previous reading on 7/15/2025 Actual 0
Amount of water you used 8 M3

Amount Owning

Previous Balance	\$343.12
Adjustments processed	\$0.00
Late fees added	\$0.00
Payments received since last billing	-\$343.12
New Charges	\$290.95
Water Consumption	\$19.80
11.00 M3 @ \$1.80	= \$19.80
Water Consumption	\$14.40
8.00 M3 @ \$1.80	= \$14.40
Water Service Charge	\$95.69
Waste Water Charge	\$161.06
Total Payment now due	\$290.95
Due Date: November 10, 2025	

Additional Billing Highlights

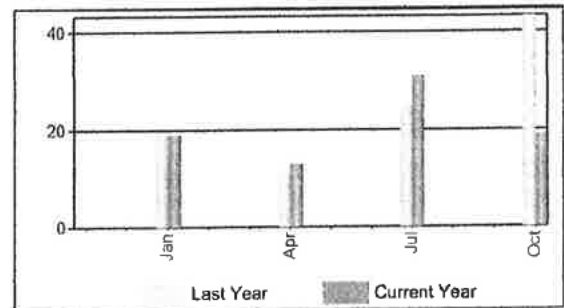
Number of days in the period: 90
Your average daily utility cost: \$3.23

Water rates are increasing effective July 1, 2025 Visit
OwenSound.ca/Waterbilling for details about the rate change, answers to
frequently asked questions, and to sign up for convenient email billing.

Payment and Adjustment Details

Payment on 8/8/2025 -\$343.12

Your Historic Usage



Payment Return Slip - Water Billing

Please complete and return this slip with your payment. Make your payment payable to The City of Owen Sound.

Your Account Number Total payment due
004.094369.05 \$290.95

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3



Payment enclosed

\$

City Hall
808 2nd Avenue East
Owen Sound, ON N4K 2H4



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Owen Sound, ON N4K 2H4

WATER BILLING INVOICE

Questions?

Online: www.owensound.ca/waterbilling
Email: waterbilling@owensound.ca
Phone: 519-376-4440 ext 1243
Monday to Friday 8:30 am - 4:30 pm.
Closed Saturday, Sunday, and Stat. Holidays

Statement Date: January 21, 2026

Billing Period: October 7, 2025 - January 8, 2026

Your account number: 004.094369.05

For service at: 1173 12TH AVE E

Due Date: February 11, 2026

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3

Meter Reading and Usage Details this bill

Meter: 1584106134
Reading on 1/8/2026 Actual 31
Previous reading on 10/6/2025 Actual 8
Amount of water you used 23 M3

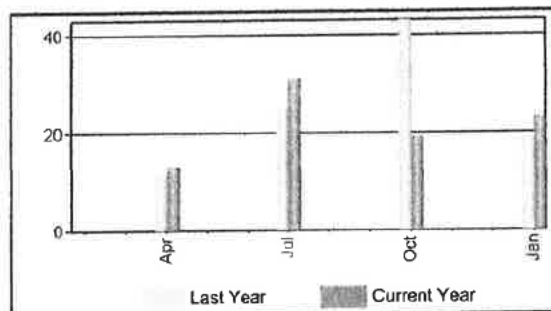
Payment and Adjustment Details

Payment on 11/10/2025 -\$290.95
Payment on 11/10/2025 -\$290.95

Amount Owning

Previous Balance	\$290.95
Adjustments processed	\$0.00
Late fees added	\$0.00
Payments received since last billing	-\$581.90
New Charges	\$307.08
Water Consumption	\$41.40
23.00 M3 @ \$1.80 = \$41.40	
Water Service Charge	\$95.69
Waste Water Charge	\$169.99
Total Payment now due	\$16.13
Due Date: February 11, 2026	

Your Historic Usage



Additional Billing Highlights

DO NOT PAY - There will be an Authorized Payment Withdrawal of \$16.13.

Number of days in the period: 94

Your average daily utility cost: \$3.27

Water rates increased effective July 1, 2025 Visit OwenSound.ca/Waterbilling for details about the rate change, answers to frequently asked questions, and to sign up for convenient email billing.

Payment Return Slip - Water Billing

Please complete and return this slip with your payment. Make your payment payable to The City of Owen Sound.

Your Account Number **Total payment due**
004.094369.05 **\$16.13**

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3



Payment enclosed

\$ [Do Not Pay - Authorized Withdrawal]

City Hall
808 2nd Avenue East
Owen Sound, ON N4K 2H4



08548 9001

96



City Hall

808 2nd Avenue East
Owen Sound, ON N4K 2H4

WATER BILLING INVOICE

Questions?

Online: www.owensound.ca/waterbilling
Email: waterbilling@owensound.ca
Phone: 519-376-4440 ext 1243
Monday to Friday 8:30 am - 4:30 pm.
Closed Saturday, Sunday, and Stat. Holidays

Statement Date: April 27, 2026

Billing Period: January 9, 2026 - April 8, 2026

Your account number: 004.094369.05

For service at: 1173 12TH AVE E

Due Date: May 18, 2026

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3

Meter Reading and Usage Details this bill

Meter: 1584106134
Reading on 4/8/2026 Actual 69
Previous reading on 1/8/2026 Actual 31
Amount of water you used 38 M3

Payment and Adjustment Details

Payment on 2/11/2026 -\$16.13

Amount Owning

Previous Balance	\$16.13
Adjustments processed	\$0.00
Late fees added	\$0.00
Payments received since last billing	-\$16.13
New Charges	\$367.56
Water Consumption	\$68.40
38.00 M3 @ \$1.80 = \$68.40	
Water Service Charge	\$95.69
Waste Water Charge	\$203.47
Total Payment now due	\$367.56
Due Date: May 18, 2026	

Additional Billing Highlights

DO NOT PAY - There will be an Authorized Payment Withdrawal of \$367.56.

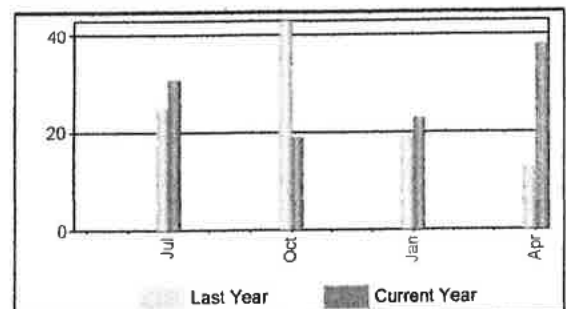
Number of days in the period: 90

Your average daily utility cost: \$4.08

HIGH CONTINUOUS CONSUMPTION RECORDED FROM JAN 8 - FEB 10

IF YOU HAVE ANY QUESTIONS REGARDING YOUR BILL OR ARE MOVING PLEASE EMAIL WATERBILLING@OWENSOUND.CA THANK YOU AND HAVE A GREAT DAY!

Your Historic Usage



Payment Return Slip - Water Billing

Please complete and return this slip with your payment. Make your payment payable to The City of Owen Sound.

Your Account Number Total payment due
004.094369.05 \$367.56

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3



Payment enclosed

\$ [Do Not Pay - Authorized Withdrawal]

City Hall

808 2nd Avenue East
Owen Sound, ON N4K 2H4



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City Hall
808 2nd Avenue East
Owen Sound, ON N4K 2H4

WATER BILLING INVOICE

Questions?

Online: www.owensound.ca/waterbilling
Email: waterbilling@owensound.ca
Phone: 519-376-4440 ext 1243
Monday to Friday 8:30 am - 4:30 pm.
Closed Saturday, Sunday, and Stat. Holidays

Statement Date: July 14, 2026

Billing Period: April 9, 2026 - July 8, 2026

Your account number: 004.094369.05

For service at: 1173 12TH AVE E

Due Date: August 4, 2026

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3

Meter Reading and Usage Details this bill

Meter: 1584106134
Reading on 7/13/2026 Actual 104
Previous reading on 4/8/2026 Actual 69
Amount of water you used 35 M3

Payment and Adjustment Details

Payment on 5/19/2026 -\$367.56
Adjustments on 5/25/2026 \$367.56

Amount Owning

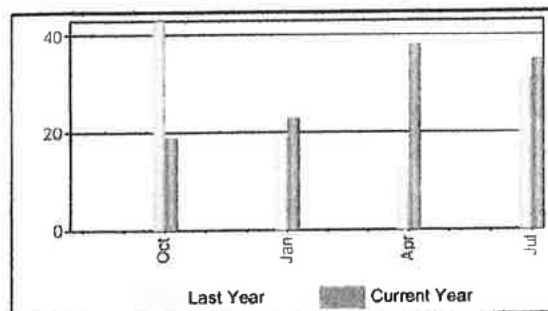
Previous Balance	\$367.56
Adjustments processed	\$367.56
Late fees added	\$0.00
Payments received since last billing	-\$367.56
New Charges	\$355.47
Water Consumption	\$63.00
35.00 M3 @ \$1.80 = \$63.00	
Water Service Charge	\$95.69
Waste Water Charge	\$196.78
Total Payment now due	\$723.03
Due Date: August 4, 2026	

Additional Billing Highlights

Number of days in the period: 91
Your average daily utility cost: \$3.91

IF YOU HAVE ANY QUESTIONS REGARDING YOUR BILL OR ARE
MOVING PLEASE CALL 376-4440 EXT 1243. THANK YOU AND HAVE
A GREAT DAY!

Your Historic Usage



Payment Return Slip - Water Billing

Please complete and return this slip with your payment. Make your payment payable to The City of Owen Sound.

Your Account Number Total payment due
004.094369.05 \$723.03

CABRERA CECILIA AMANDA
1173 12TH AVE E
OWEN SOUND, ON N4K 6N3



Payment enclosed

\$ 355.47

City Hall

808 2nd Avenue East
Owen Sound, ON N4K 2H4

AVG/6/26



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96

